

**The English Center**  
**Miami-Dade County Public Schools**  
**Full-Service Adult Education**

**Customer Service Survey**

**1. Overall, I am satisfied with the customer service that I have received at The English Center.**

Strongly Agree                      Agree                      Disagree                      Strongly Disagree

**2. I am satisfied with the student services (counselors) department at The English Center.**

Strongly Agree                      Agree                      Disagree                      Strongly Disagree

**3. I am satisfied with the registration department at The English Center.**

Strongly Agree                      Agree                      Disagree                      Strongly Disagree

**4. I am satisfied with the financial aid department at The English Center.**

Strongly Agree                      Agree                      Disagree                      Strongly Disagree

**5. I am satisfied with the administration (assistant principals and principal) at The English Center.**

Strongly Agree                      Agree                      Disagree                      Strongly Disagree

**6. I am satisfied with the testing department at The English Center.**

Strongly Agree                      Agree                      Disagree                      Strongly Disagree

**7. I am satisfied with the financial operations staff (cashiers and treasurers) at The English Center.**

Strongly Agree                      Agree                      Disagree                      Strongly Disagree